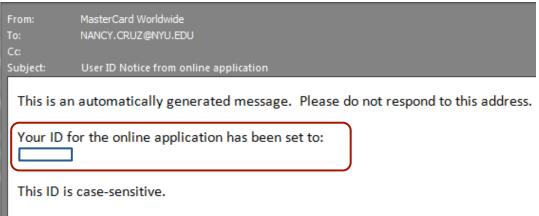




## Two emails from "MasterCard Worldwide" will be send directly to you.

1. First one, with your system-generated User ID:



GRAM is **NOT** an NYU-owned system, these emails will NOT come from an NYU address.





#### 2. The second, with your Temporary Password:

From: To:	MasterCard Worldwide NANCY.CRUZ@NYU.EDU
Cc: Subject:	Password Notice from online application
This is an automatically generated message. Please do not respond to this address.  Your password for the online application has been set to:  This password is case-sensitive.  This is a one-time password. You will be prompted to change your password the next time you log into the application.	

#### DO NOT DELETE THIS EMAIL



The link to the Bank of America GRAM system:

https://globalcard.bankofamerica.com/

Be sure to bookmark this link for future reference!





## **Making a Purchase**



## **Key Reminders Before Making a Purchase**

# Before distributing the student club card, the Club President and Treasurer should have reviewed all club spending guidelines with their club members.

- Follow spending guidelines for initial and supplemental allocations and revenue funds found in the Student Club Handbook.
- The spend limit on the card is equivalent to your remaining initial/supplemental allocation. Please discuss revenue account purchases with your GA BEFORE you make them.
- Transactions made should be sales tax-exempt
- Student Club Card is a credit card, not a debit card, therefore ATM cash advances are not permitted
- You may be prompted for the card PIN, keep this number in a safe place
- ANY purchases made that exceed the club's available budget and/or violate the club purchasing policies will be denied and MUST be reimbursed to OSARC.



## Steps For Club Member to Take When Making a Purchase:

- Complete the transaction, and immediately take a photo of the receipt and email to yourself
- Send an email to the club president and treasurer with the receipt and a description of the transaction, including:
  - What was purchased
  - What was the purpose
  - Which event/activity (name of event and date)
- Return the card to the Club President or Treasurer, who will log that the card has been received on their manual log



The Club President and Treasurer receive an email notification from Bank of America that alerts them to review transactions, and attach a single supporting documentation file that contains the receipt and Event Details sheet from Engage.

These emails are only sent on **Tuesdays** and **Thursdays**, and **only sent when there are unreviewed transactions** in the system.





# Reviewing Transactions in GRAM



### **Overview of Review Process**

#### **PURCHASE**

#### RECEIPT

#### **REVIEW**

#### **APPROVE**

#### Student Club Member

Makes a purchase with the club card, and emails receipt(s), and transaction details to Club Officer

#### Student Club Officer

Uploads receipts and provides transaction details online via GRAM

## **Graduate Assistant**

Checks the chartfield, receipt, and budget; sets the transaction as being "Reviewed"; tracks expense in Engage

#### OSARC Staff Member

Approves club card purchases in GRAM



## **Reviewing Transactions**

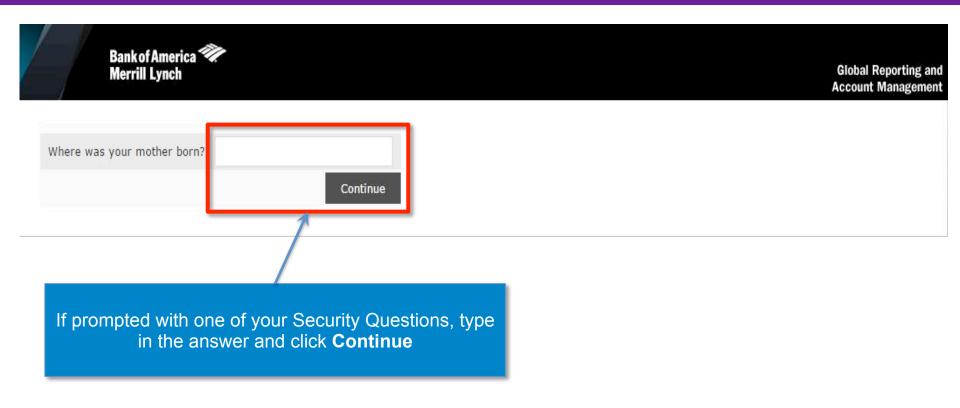




General Disclaimer for Bank of America Merrill Lyni

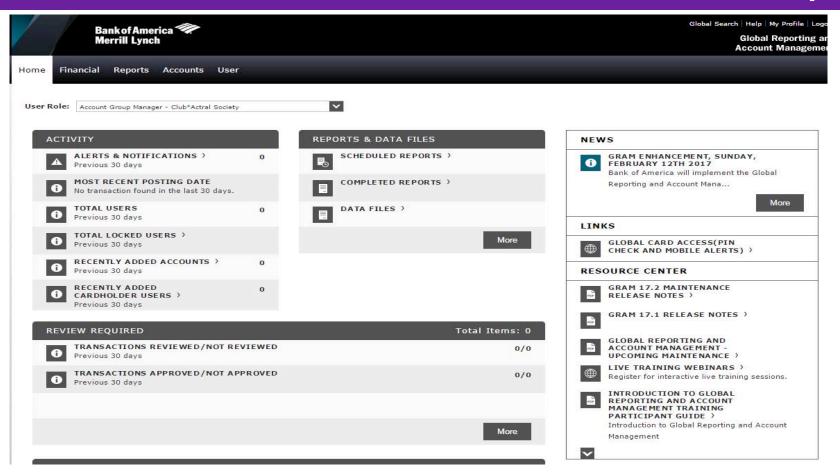


## **Security Question**





## Homepage

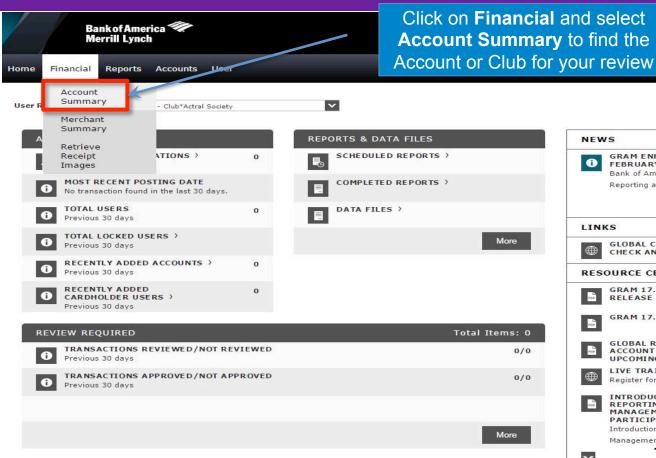




## **Account Summary**

Global Search | Help | My Profile | Logout

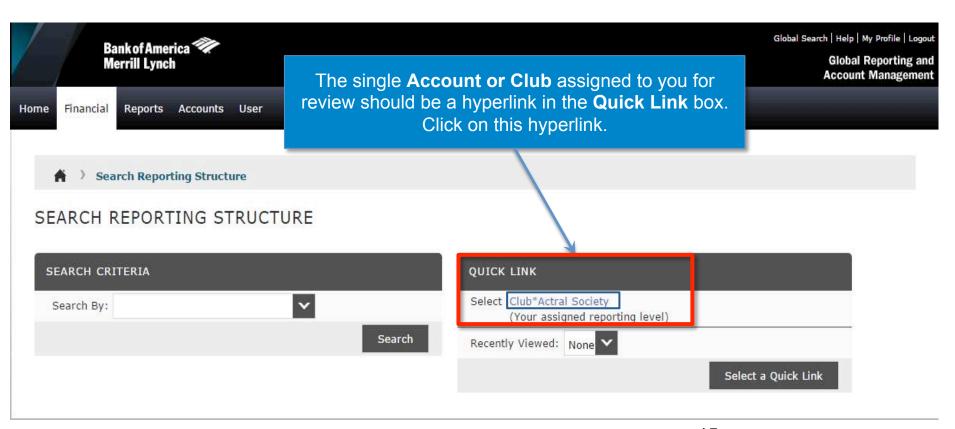
Global Reporting and Account Management



NEWS GRAM ENHANCEMENT, SUNDAY, FEBRUARY 12TH 2017 > Bank of America will implement the Global Reporting and Account Mana... More LINKS GLOBAL CARD ACCESS(PIN CHECK AND MOBILE ALERTS) > RESOURCE CENTER **GRAM 17.2 MAINTENANCE** RELEASE NOTES > GRAM 17.1 RELEASE NOTES ) GLOBAL REPORTING AND ACCOUNT MANAGEMENT -UPCOMING MAINTENANCE > LIVE TRAINING WEBINARS ) Register for interactive live training sessions. INTRODUCTION TO GLOBAL REPORTING AND ACCOUNT MANAGEMENT TRAINING PARTICIPANT GUIDE ) Introduction to Global Reporting and Account Management

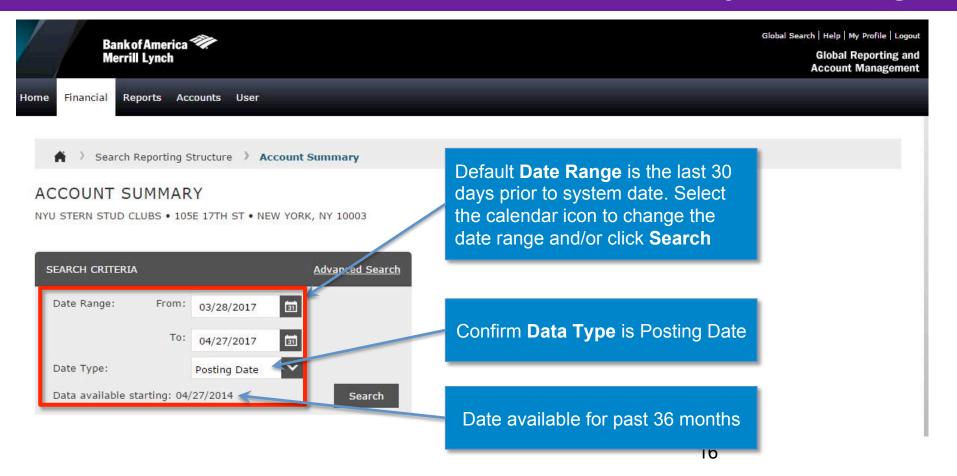


### **Select Club Name**



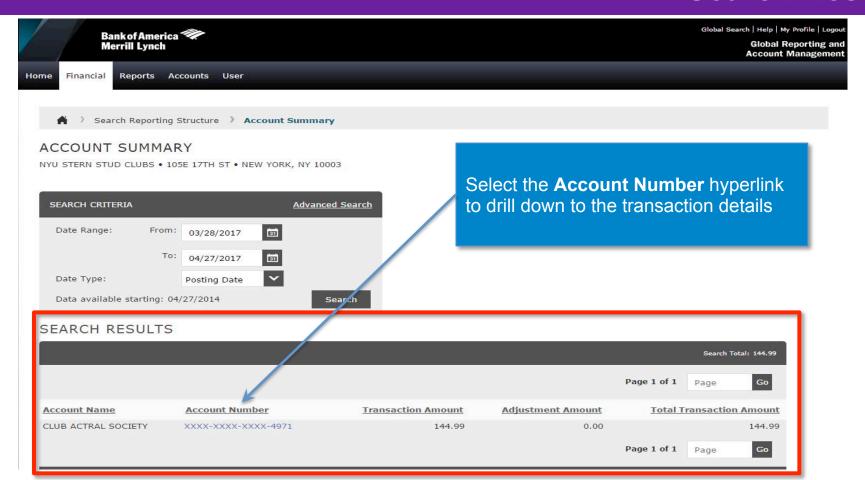


## **Account Summary Date Range**



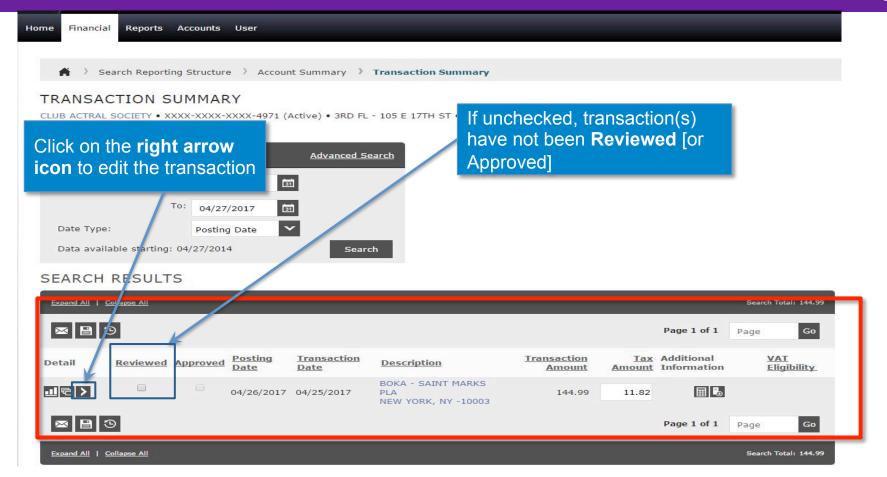


#### **Search Results**



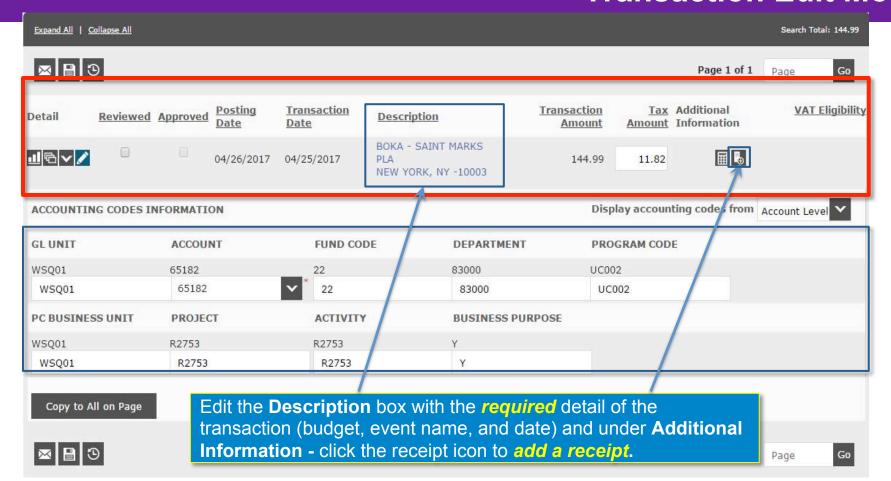


## **Transaction Summary**



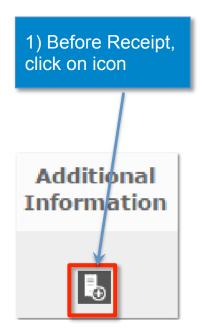


### **Transaction Edit Mode**

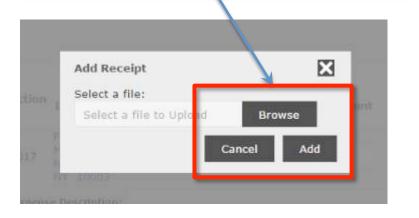




## **Add Receipt**



2) Click **Browse** to select file, then click **Add** to attach the receipt file, which MUST contain the receipt and the Event Details form from OrgSync.







#### **Transaction Edit Mode**

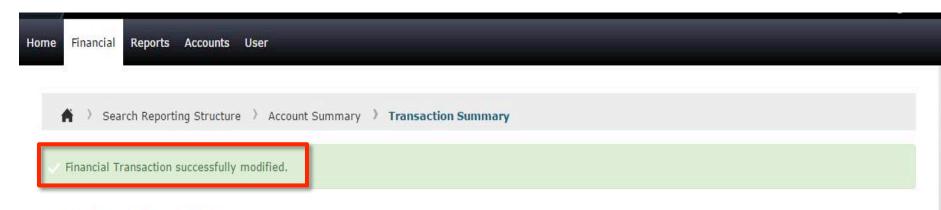
Once editing is complete (description and receipts added to the transaction):

Click the **Save** icon (floppy disk) to close the transaction for future edits





## Confirmation



#### TRANSACTION SUMMARY

CLUB ACTRAL SOCIETY • XXXX-XXXX-XXXX-4971 (Active) • 3RD FL - 105 E 17TH ST • NEW YORK, NY 10003217005

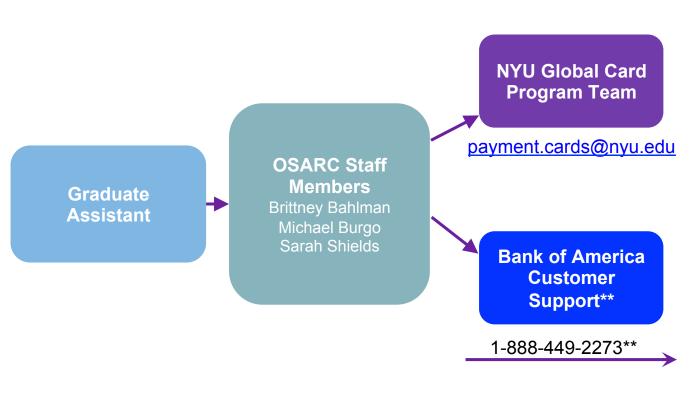




# Support



## **Support Model**



\*\*Company Program
Administrators need to
contact Bank of America
Customer Support in the
event of lost or stolen
card(s) or fraudulent
activity.