Installing the NYU VPN Software

VPN (Virtual Private Network) is software that provides password-protected access to NYU’s network (NYU-NET) and Internet services when you are connecting from off-campus. It is as secure as when you are connected directly to NYU-NET on campus. VPN is required to access some secure NYU services when using a computer outside NYU-NET.

Eligibility

Only current, full-time staff, faculty, and degree students are able to use the VPN service. An active NYU NetID and password are required to both download and use VPN software.

Non-degree students and alumni will not be able to authenticate using VPN.

First time users please follow the following steps:

1: Activating your NYU NetID and Password

2: Downloading and Installing the VPN Software

3: Launching the VPN Software

Step 1: Activating your NYU NetID:

Follow these steps to activate your NetID from any Internet-connected computer.

- Open Internet Explorer Go to the NYU Start page (start.nyu.edu)
- If you know your NetID (it is usually printed on the back of your NYU ID Card), enter it in the appropriate field, then click the Start! button. If you do not know your NetID, click the Don’t know your NetID? button.
- Follow the onscreen directions
Note that the Net ID and the University ID are printed on the back of your NYU Poly ID card as shown below:

After setting your password try to login at https://home.nyu.edu/ with the new password. If you are able to login, you have successfully created your password.

Step 2: Downloading and Installing the VPN Software

Follow these steps to download the NYU VPN Software (See Screenshots Below)

Please note that VPN software is built into OS X 10.6 and newer. You do not have to download a separate VPN client.

ITS offers a script (downloadable via the link below) that will automatically configure Mac's VPN to connect to NYU-NET.

- Click here to download the VPN configuration script
- Enter your NYU NetID and password in the pop up window
• Once the download is finished double-click the file to unzip it. Once it is unzipped, double click the script file *VPN (IPSec).networkConnect*. VPN will open automatically, pre-configured with most of the required information.

Please see the screenshots below:

Double Click on the VPN script

![VPN script download](image)

On the warning box click **Open**

![Warning box](image)

This will open the **Network Preference** window. Enter your NYU NetID in the field **Account Name** as shown below and click **Apply**
If it does not allow you to make any changes, click on the Lock icon at the bottom left of the window which says “Click the lock to make changes.” In the password field enter your Mac’s Local Password.
This will add the VPN icon into your system bar at the top of the screen as shown below.

Click on the Icon and select **Connect VPN (IPSec)**

A dialog box with your NYU NetID will prompt you to enter the password. Enter your password and click **OK**
Now you are connected to the NYU VPN. Click **OK** on the next screen

Notice that the status on the icon in your system bar changes and shows the time you are connected to the VPN.

**Congratulations!!!** You are successfully connected to the NYU VPN Network.

If you have any questions or need any assistance with this set up please call the NYU Poly Help Desk at x3123 or send us an email at help@poly.edu